



# COMMONWEALTH OF MASSACHUSETTS

## Department of Telecommunications and Cable

1000 Washington Street, Suite 820, Boston, MA 02118

(617) 305-3580

[www.mass.gov/dtc](http://www.mass.gov/dtc)

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**KAREN CHARLES PETERSON**  
COMMISSIONER

March 2, 2018

Jeremia A. Pollard, Esq.  
Hannon Lerner, P.C.  
184 Main Street, P.O. Box 697  
Lee, MA 01238

RE: Town of Warwick Request for Investigation by the Department of Telecommunications and Cable pursuant to G.L. c. 159, Section 16, of the telephone service quality of Verizon New England, d/b/a Verizon Massachusetts, in Warwick, Massachusetts

Attorney Pollard:

The Department of Telecommunications and Cable has docketed the above-referenced complaint as D.T.C. 18-1. I will be reaching out to the parties to discuss this matter in more detail.

Should you have any questions, please contact me at (617) 368-1161.

Sincerely,

A handwritten signature in black ink, appearing to read "Sean M. Carroll", written over a horizontal line.

Sean M. Carroll  
Presiding Officer

cc: D.T.C. 18-1 Service List